Analyzing Complex Systems The BlackBerry Case

FX of Phenoelit





Step 1

Getting the big picture





Why Big Picture?

- You might not know every aspect of the target
 - WYSIWYG is an intuitive but poor choice
 - WYSIWYG is probably where the focus of the defending side was
- The bigger the picture (system), the more clearly you need to identify the promising attack vectors
 - ... unless your organization has a three letter acronym and you got unlimited time on your hands



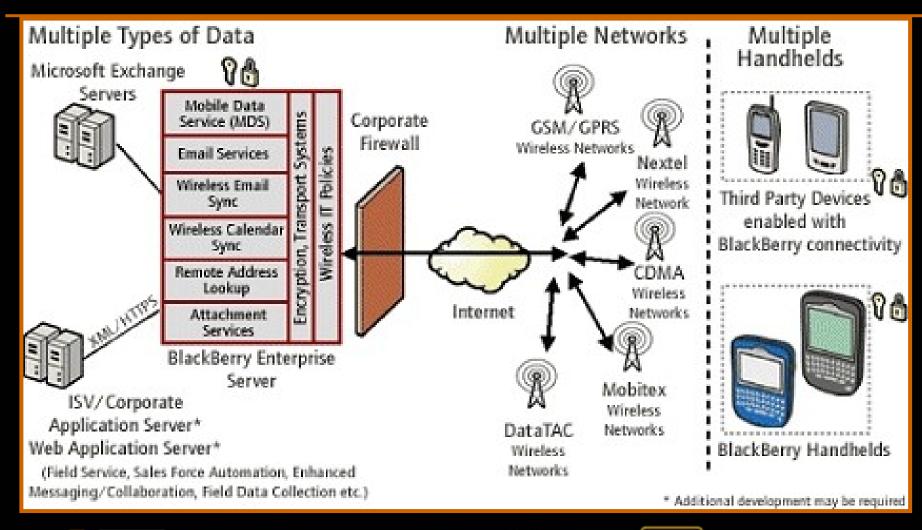


Why Big Picture? II

- You might not know what resources you will need
 - Hardware
 - Software
 - Infrastructure & Accounts
 - Tools
- Getting what you need might take time
- Trying to get it might have other consequences
 - Can you afford to invest money? How much?
 - Can you afford to cross legal lines?
 - Can you afford your target to know it's under attack?
 - Do you care?



Big Picture I

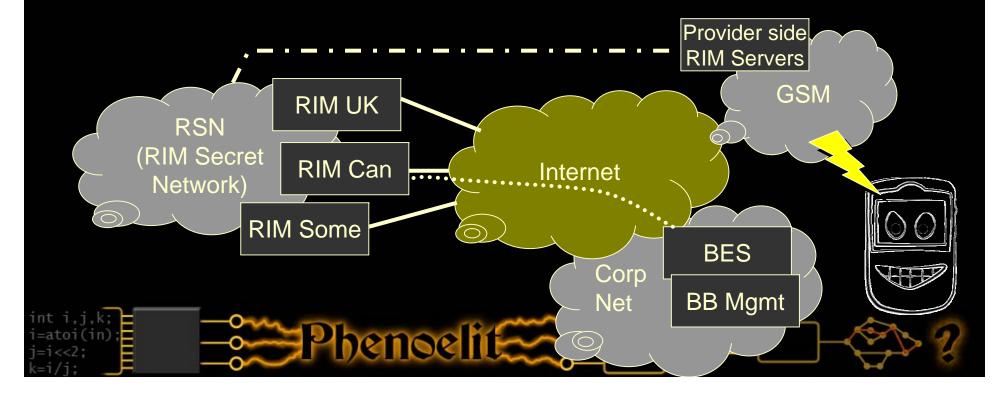






Big Picture II

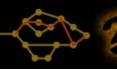
- Abstraction of the big picture helps to identify key areas to look at
- Split the picture into it's major components



Big Picture III

- Break down the primary components of the system you are looking at:
 - Handheld devices
 - Mobile Network (i.e. GSM)
 - RIM Network
 - Internet based communication
 - BlackBerry Enterprise Server
 - BlackBerry Enterprise Server Connectors
 - BlackBerry Management Tools





Big Picture IV

- Reclassify the key elements in common terms:
 - Handheld devices
 - = Embedded system, proprietary hardware, RTOS, Java
 - Mobile Network
 - = 2.5/3G GSM style infrastructure
 - RIM Network
 - = unknown, likely IP based
 - Internet based communication
 - = Proprietary IP based Protocols
 - BlackBerry Enterprise Server and Connectors
 - = Windows based server software, closes source
 - BlackBerry Management Tools
 - = Windows based client/server software

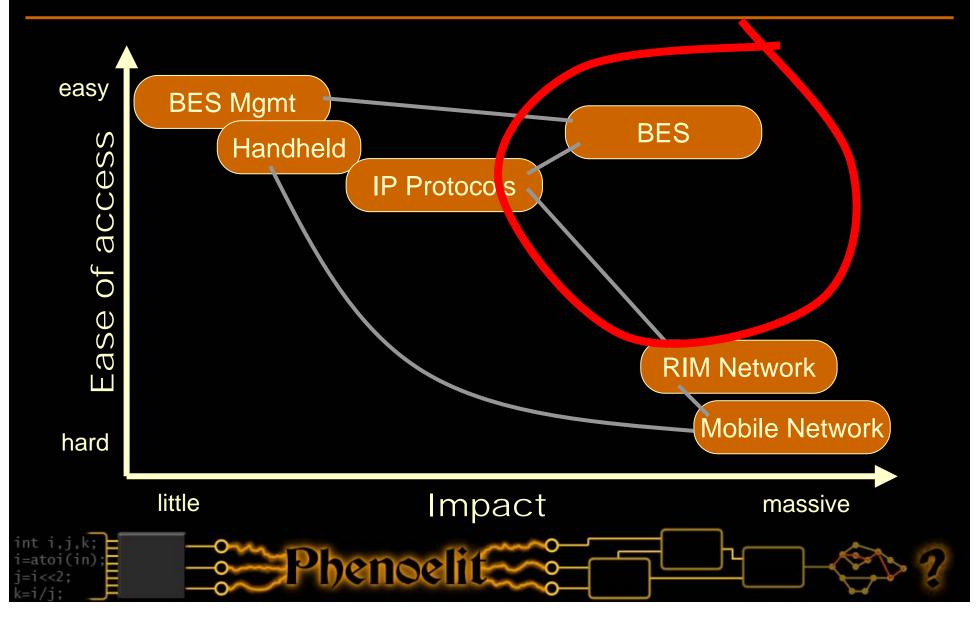
Big Picture V – Accessibility

- Accessibility of the components
 - Handheld devices
 - → doable, \$666 per device
 - Mobile Network
 - → hard, illegal
 - RIM Network
 - → doable, illegal
 - Internet based communication
 - → doable, requires access to a working installation
 - BlackBerry Enterprise Server and Connectors
 - → easy, see IDA
 - BlackBerry Management Tools
 - → easy, see IDA

Big Picture VI – Impact

- Estimate the impact of a successful attack
 - Handheld devices
 - → Information disclosure, potentially remote control of single user
 - Mobile Network
 - → Redirection of communication endpoints
 - RIM Network
 - → Full control over the infrastructure, being RIM
 - Internet based communication
 - → Impersonation of RIM or BlackBerry Server, brute force attacks
 - BlackBerry Enterprise Server and Connectors
 - → Code execution on host OS, owning of a centrally placed server system in corporate networks
 - BlackBerry Management Tools
 - → Modification of policies, sending messages to everyone, may be installing software on handhelds (see Handheld devices)

Big Picture VII



Step 2

Getting the details right





Diving into Details

- When you got the big picture completed, the details are what matters most
- The details decide:
 - How hard it will be to find an attack
 - What you need
 - How feasible the attack is
 - How (il)legal the attack is





Handheld devices

- Simulation environment available
- Developer SDK available
 - Current version is for Java
 - Old version is for C
 - Obviously more interesting (no sandbox)
 - Only available for US and Canadian developers
- Desktop Software available
- Third party code available
 - What do the 3rd party products do?
 - What does this tell you about the powers of the API?

Protocols

- How many communication channels are used?
- Who initiates the communication, who can?
- What underlying protocols are used (i.e. are they connection oriented or connection-less)?
- How much encapsulation is used?
 - Multiple levels of encapsulation indicate a tree structure of code handling the payload.
 - Flat protocols indicate a single massive protocol parser.
- How variable is the protocol design?

Server Software

- How is the software designed?
 - User-land, Service or Kernel?
 - Security Context and required privileges?
- What building blocks is the software made of?
 - Which handle user input?
 - How is the user input transformed before handled by this component?
 - Who developed the component?
 - What coding style was used?
 - What programming language was used?
 - Where is the interesting stuff stored?

Things to look at for details:

History

- How old is the component compared to the overall scenario?
- Where does this component come from? What did the first release do, what does the latest?
- Was there any major rewrite?
- Check the press releases.

Documentation

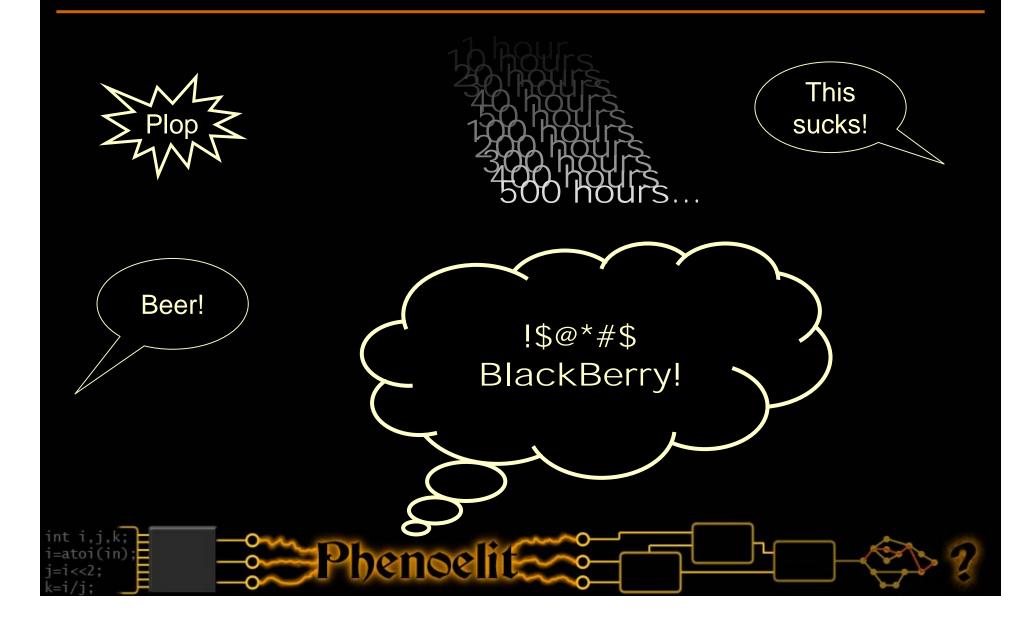
- What are the setup requirements in administration guides?
- What are the troubleshooting procedures recommended?
- What are the troubleshooting procedures people actually use?
- → Take what you read in publications, press releases, documentation and forums as a hint, not a fact!

Step 3

Work



Work...



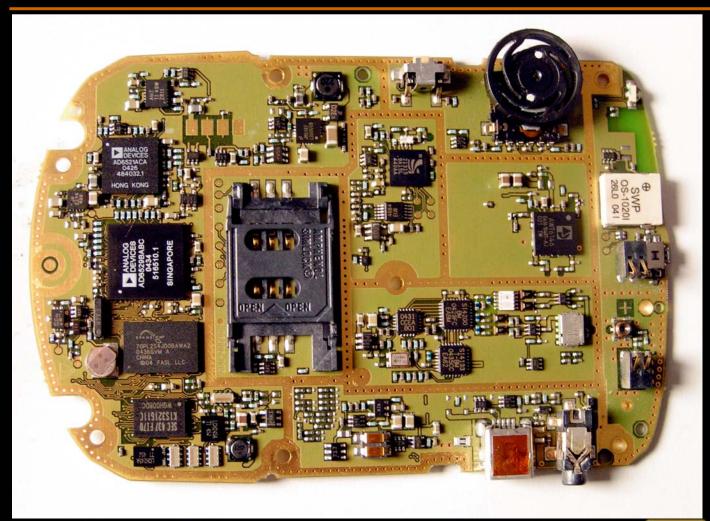
Step 4

Results: The Handheld



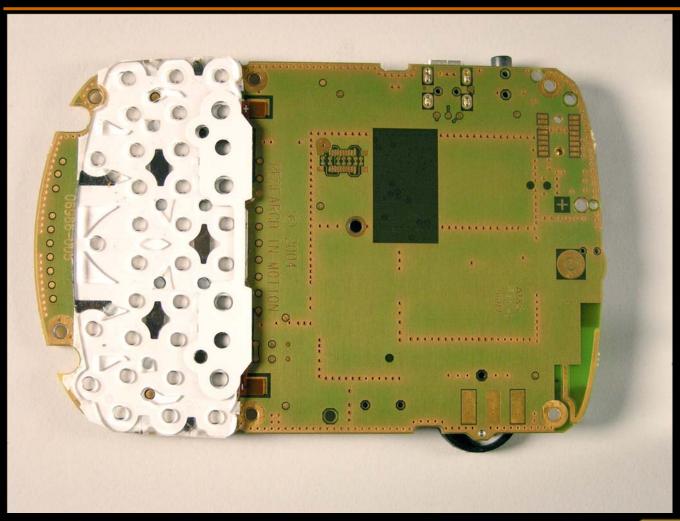


First things first: strip it!



7290 naked (back view)

First things first: strip it more!



7290 naked (front view)





Handhelds

 Used to be 386, turns out it's an ARM (C SDK fairly useless since it's for 386)



- Different RTOS Kernels, some run KADAK AMX 4, others run RIM proprietary code. Every model is different.
- Binary images with hardware near code
- Loadable modules as PE/COFF DLLs linked against the RIMOS.EXE main binary



Handheld JVM

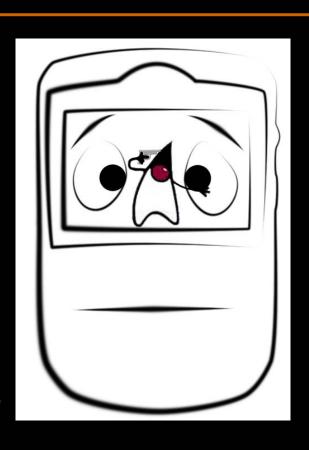
- Java Virtual Machine loaded as largest binary module (jvm.dll)
 - CDLC 1.1, MIDP 2.0
 - Java Vendor is RIM
- Limited set of J2ME classes
 - Reflection API missing ⊗
- Device control via RIM classes
 - Java applications are almost useless without RIM class support

Code Signing

- Java Application signature
 - To use RIM classes
 - Signs a hash of the JVM binary (.jar)
 - \$100 to be paid by credit card
 - Suspicion: Collection of a list of all platform binary's hashes in case they become malware
 - News Flash: Stolen Credit Cards exist
 - Replacing the class loader doesn't work
- Firmware image signature
 - Checked in Loader (see your debugger ©)
 - Something is checked while device is loading

It's not a Siemens, but ...

- Browser Issue when parsing .jad Files: long name for MIDlet-Name or -Vendor
 - Exception thrown by the dialog
 - Uncaught, modal dialog left over
 - Browser toast, everything else still works
 - Soft- or Hard-Reset don't work (solution: denial all power to the device)
- RIM says it's fixed in 4.0.2







Other things not tried yet

- Find the JTAG connectors
- Bluetooth on BlackBerry
- JVM bugs
- Reversing Images
- Figuring out checksums
- Loader.exe should be able to read memory contents from the device as well (credit: mark@vulndev.org)





Step 5

Results: The Protocols





Server Relay Protocol

- Encapsulation protocol inside IPv4
 - Simple header
 - Multiple string or integer payload chunks in TLV (type, length, value) format

IPv4 Header	IP Payload				
	SRP Header	SRP Chunk	SRP Chunk	SRP Chunk	SRP Term





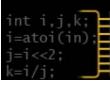
Server Relay Protocol

Header

Byte	Meaning	
1	Protocol Version	
2	Function	
3-6 Length of the entire message		

Chunk Format

Data type	Byte	Value/Meaning
String	1	0x53 / type identifier
	2-5	/ length of the string
	6-x	/ content
Integer	1	0x49 / type identifier
	2-5	/ value







SRP Opcodes

- 01 RETURN
- 02 DISCONNECT
- 03 RECEIVE
- 04 STATUS
- 05 SEND
- 06 CONNECT
- 07 REGISTER
- 08 DATA
- 09 PAUSE
- OA RESEND
- 13 CANCEL

- 14 STATUS ACK
- 15 SUBMITTED
- 18 DATA_ACK
- 19 RESUME
- 21 STATE
- F0 RESET
- F1 INFO
- F2 CONFIG
- FC PING
- FD PONG
- FE SRP Error

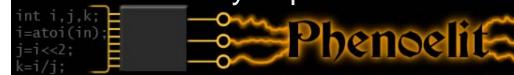




Session Setup

- 1. Client → Server: System ID
- 2. Server → Client: Server challenge
 - Server Random seed + Random value + Ctime
- 3. Client → Server: Client challenge
 - Client Random seed + Random value + Service string
- 4. Server → Client: HMAC_SHA1 (Client challenge)
 - Transformed SRP Key used for HMAC_SHA1
- Client → Server: HMAC_SHA1 (Server challenge)
- 6. Server → Client: init request
- 7. Client → Server: init data

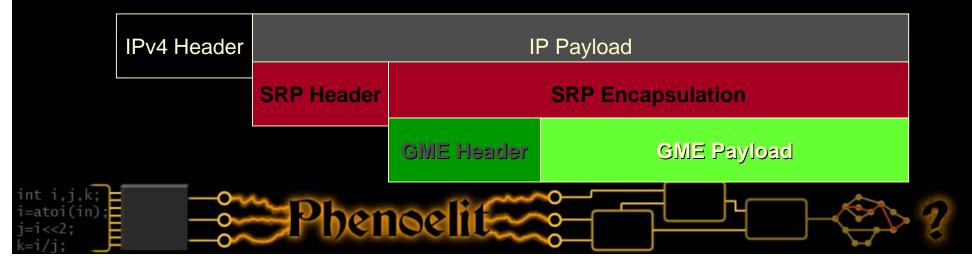
Successfully implemented a Server and a Client in Perl





Gateway Message Envelope

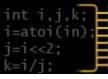
- Encapsulation protocol for messaging
- Routing Information of the message
 - Source (Server Identifier or PIN)
 - Destination (Server Identifier or PIN)
 - Message ID
- Comparable to information in Email headers



Gateway Message Envelope

GME Format

Field	Format
Protocol version	1 byte
Source	Type = 1 byte [0x10] Length = 1 byte Value
Destination	Type = 1 byte [0x20] Length = 1 byte Value
Terminator	1byte = [0x00]
Message ID	4 byte
Application Identifier	Type = 1 byte [0x50] Length = 1 byte Value
GME command	1 byte
Content length	Variable length integer
Terminator	1byte = [0x00]
Phenoeli	





Application Layer

- Application layer identifier in clear text
 - CMIME = message
 - CICAL = calendar updates
 - ITADMIN = key updates, IT policies, etc.
- Email, calendar and others encrypted
- PIN messages in clear text
 - Documented behavior, but very hard to find

Application Layer

CMIME Format

Field	Format
Encryption Type	1 byte
Key ID	
Terminator	1 byte [0x00]
Session Key	32 Byte
Terminator	1 byte [0x00]
Message identifier	1 byte [0x19]
Message	





Application Layer Payload

- AES or DES encryption
- Key ID in clear text
- Session Key encrypted with device key
- Message compressed and encrypted with session key
- Successfully implemented packet dump message decryption script with given key in Perl

SRP Header

GME Header

Encryption Type / Key ID

Session Key

Message





A word about the crypto

- Crypto library is FIPS certified
- Phe-no-crypto-people
- Implementation looks good in the disassembly
- No obvious key leak problems when activating devices via USB
- Crypto may be re-Weis-ed (as in Rüdi)





Decoding Dumps

```
0000000:
         0208
              0000
                    0083 4900
                               0002 f953
               006f 2010
00000c:
         0000
                          0954
                               3636
                                     3632
0000018:
         3334
                                     3233
               3236 2008
                          3233
                                3233
0000024:
         3233
                          3850
                               0543
                                     4d49
               0000
                    000c
0000030:
         4d45
               0340
                    4a00
                          0230
                               2b47
                                     2b62
         001f 5131
000003c:
                    9943
                          34ba
                               e60e f8e4
0000048: 1b9e
              94e5 62c7 38ac
                               91dc c88a
0000054: ba93
               6edf 1e32
                          6732
                               b800
                                    19e7
0000060:
         1d40
               d58b 0fbc eca3
                               0395 168c
000006c:
         ddb8
              b66e 501a 1f08
                               9d5e 93b7
               475c 4115 61<mark>49</mark>
0000078:
                               0000 0000
         3d07
0000084: 4900
               0000
                    0300
                          00
```

```
....I....S
...o ..T6662
3426 .232323
23....8P.CMI
ME.@J..0+G+b
..Q1.C4....
...b.8....
..n..2g2....
.@......
=.G\A.aI....
I.....
```

SRP

Encrypt Hdr

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GME

Key

Message

Traffic analysis

- Traffic analysis based on header possible
 - Sender PIN known
 - Recipient PIN known
 - Message content type known
 - Timing known
- In combination with (il)legal interception of SMTP email traffic
 - Email address to PIN mapping

Protocol based attacks I

- SRP Session setup with someone else's key and SRP ID
 - Legitimate key owner disconnected when modifying data in the session startup
 - New connection from either source results in the other one begin dropped
 - → After 5 reconnects in less than a minute, the key is locked out. No BlackBerry service until RIM resolves the issue.
- RIM Authentication keys are not viewed as secrets by most companies
 - Slides and screenshots with keys can be found by your favorite search engine



Protocol based attacks II

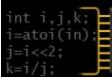
- SRP String Type length field
 - Integer overflow leads to Access Violation when initially decoding packets
 - Negative value -5 causes infinite decoding loop
 - Affects at least router and enterprise server

```
.text:0042B11B
                        OR eax, edx
   ; EAX is length field (now in Host Byte Order) after \x53
                                 edi, [eax+ecx]
.text:0042B11D
                        LEA
  ; ECX is current position pointer in packet
.text:0042B120
                                 edi, ebx
                        CMP
 ; position + length > overall_length ?
.text:0042B122
                        JG
                                 short loc 42B19F
 ; jump to failure handling code if position + length points
 ; past the packet
```

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Spam anyone?

- PIN messages not encrypted
 - Therefore, no crypto code needed
- SRP authentication key can be used to PIN message anybody, not only your users
 - Any legitimate or stolen SRP key can be used
- Simple Perl script sufficient to send messages to any PIN
 - Sequentially sending it to all PINs from 00000000 to FFFFFFF?
 - Spoofing sender might be possible (no evidence that it is not) – turns out it is!

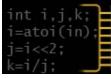






Step 666

Results: The Enterprise Server







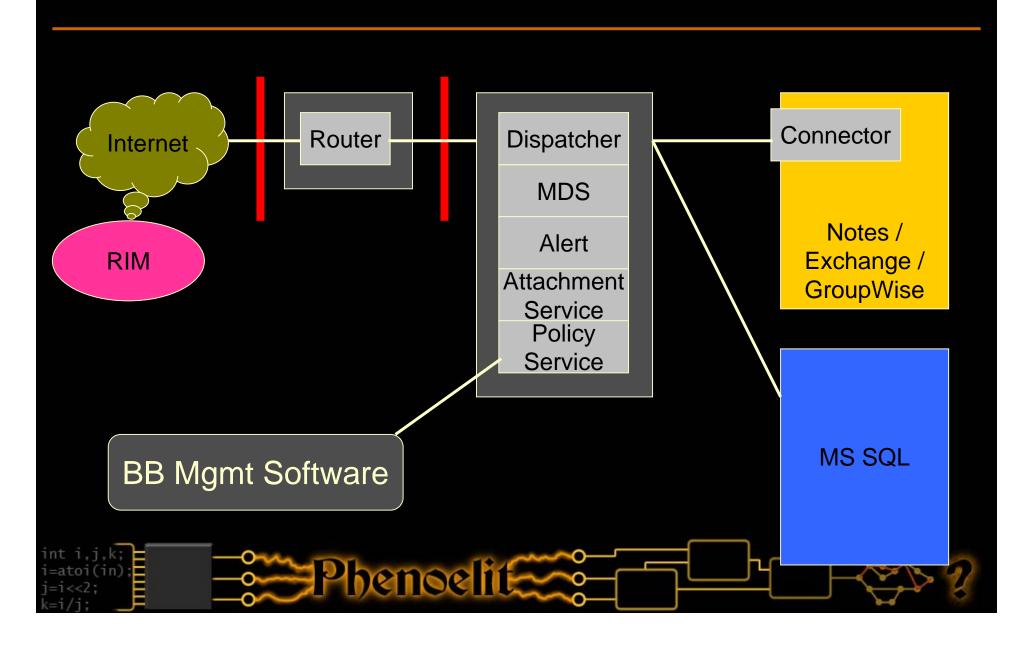
BlackBerry Enterprise Server

- BES Architecture
- SQL Database
- The beauty of updates
- Code style and quality
- Interesting libraries
- Attachment Service Special





BES Architecture



BES Accounts

	Logon Locally	Logon as Service	Local Admin	Exchange RO Admin	Exchange MailStore Admin
Service Account					
Server Mgmt Account					
User Admin Account					



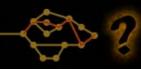


SQL Database

- MS SQL Server with user authentication
 - No integrated authentication for Domino
- Tables for individual messages and mails
- Table with SRP Authentication Key
 - The most important secret between the BES and RIM stored in clear text
- Table with Device Keys
 - Previous, current and new/pending key
 - Can be used for traffic decryption
- Default account: SA / (no password)

The beauty of updates

- RIM updates the BES
 - Service Packs
 - HotFixes
 - Release and fix notes tend to be extremely entertaining
- Hackers should update BES
 - SABRE BinDiff
 - Free .pdb debug information files in some fixes. Many thanks to RIM.



Code style & quality

- Massive C++ code
 - By-the-book pattern implementations
 - Large classes
 - STL
 - Harder to reverse engineer
- Surprisingly good
 - STL helps a lot
 - "If in doubt, check again" approach
 - A.k.a. select, select, recv
 - But generally using signed integers, although mostly correct

Interesting Libraries – reverse engineered

- Microsoft IStream classes
 - Parsing of Microsoft Office documents
- Microsoft MSHTML4 engine
 - Parsing of HTML documents
- MSXML SDK
 - Installed, no idea what for.
 - MSXML used for Sync server.
- Arizan parsing product
 - Central parsing engine
 - Parsing of PDF and Corel WordPerfect

Interesting Libraries – reverse engineered

- Zlib 1.2.1
 - ZIP attachment handling is copy & paste contrib/unzip.c (almost binary equal)
 - Known bugs ©1.2.3 is current
- GraphicsMagick 1.1.3
 - ImageMagick spin-off
 - Fully linked, including debug code and ...





open source >> source audited

- ...supported and compiled in file formats in GraphicsMagick:
 - ART, AVI, AVS, BMP, CGM, CMYK, CUR, CUT, DCM, DCX, DIB, DPX, EMF, EPDF, EPI, EPS, EPS2, EPS3, EPSF, EPSI, EPT, FAX, FIG, FITS, FPX, GIF, GPLT, GRAY, HPGL, HTML, ICO, JBIG, JNG, JP2, JPC, JPEG, MAN, MAT, MIFF, MONO, MNG, MPEG, M2V, MPC, MSL, MTV, MVG, OTB, P7, PALM, PBM, PCD, PCDS, PCL, PCX, PDB, PDF, PFA, PFB, PGM, PICON, PICT, PIX, PNG, PNM, PPM, PS, PS2, PS3, PSD, PTIF, PWP, RAD, RGB, RGBA, RLA, RLE, SCT, SFW, SGI, SHTML, SUN, SVG, TGA, TIFF, TIM, TTF, TXT, UIL, UYVY, VICAR, VIFF, WBMP, WMF, WPG, XBM, XCF, XPM, XWD, YUV



Source audit: Use the Code Luke!

- GraphicsMagick ChangeLog:
 - "coders/avi.c, bmp.c, and dib.c: applied security patch from Cristy."
 - "coders/tiff.c (TIFFErrors): Prevent possible stack overflow on error."
 - "coders/psd.c (ReadPSDImage): Fix stack overflow vulnerability"
 - "coders/tiff.c (ReadTIFFImage): Fix overflow while computing colormap size."
- Odd own format strings in arbitrary text fields of any image format
 - Expect image comment 100%tonne to become 100C:\Windows\temp\bbaAA.tmponne



Reverse Engineering + Source results I

- Heap overflow in TIFF parser
 - Integer overflow in image data memory requirement allocation
 - Allocation of small (0) memory block for image data

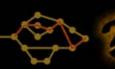




Reverse Engineering + Source results II

- Heap overflow in PNG parser
 - #define PNG_USER_WIDTH_MAX 1000000L does not prevent integer overflows
 - Overflow in memory allocation counter
 - Allocation of small (1MB) memory block for image data decompression





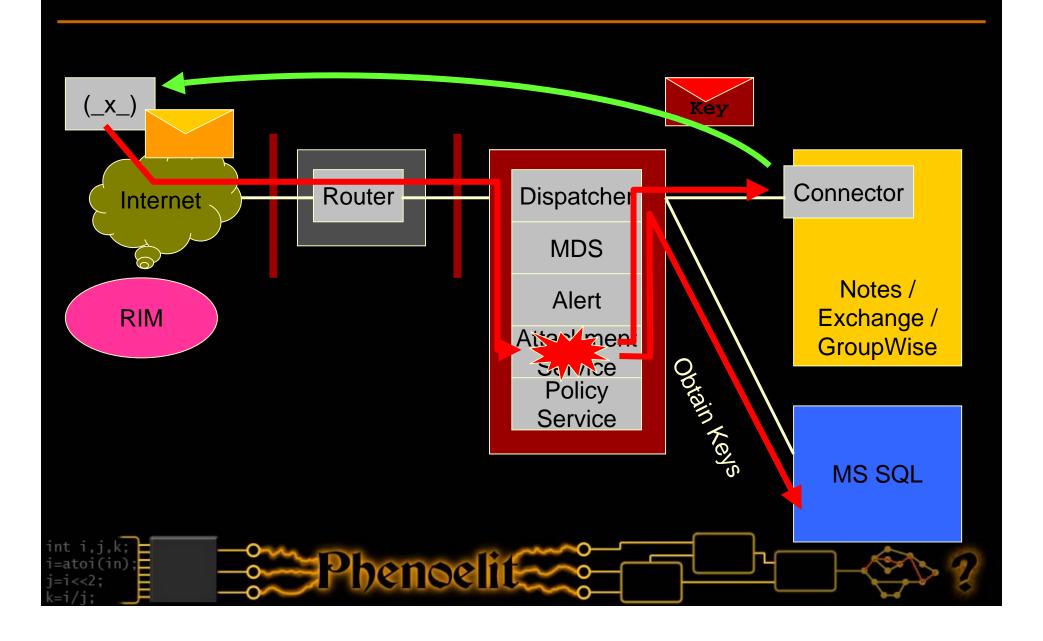
More Open Source results

- Zlib museum in PNG parser
 - Paying attention?
 Version 1.2.1 used, inclusive decompression bug
 - PNG image data is zip compressed
 - Heap overflow when decompressing image data
 - Your arbitrary BugTraq example works
- Interestingly enough, known libPNG bugs are fixed

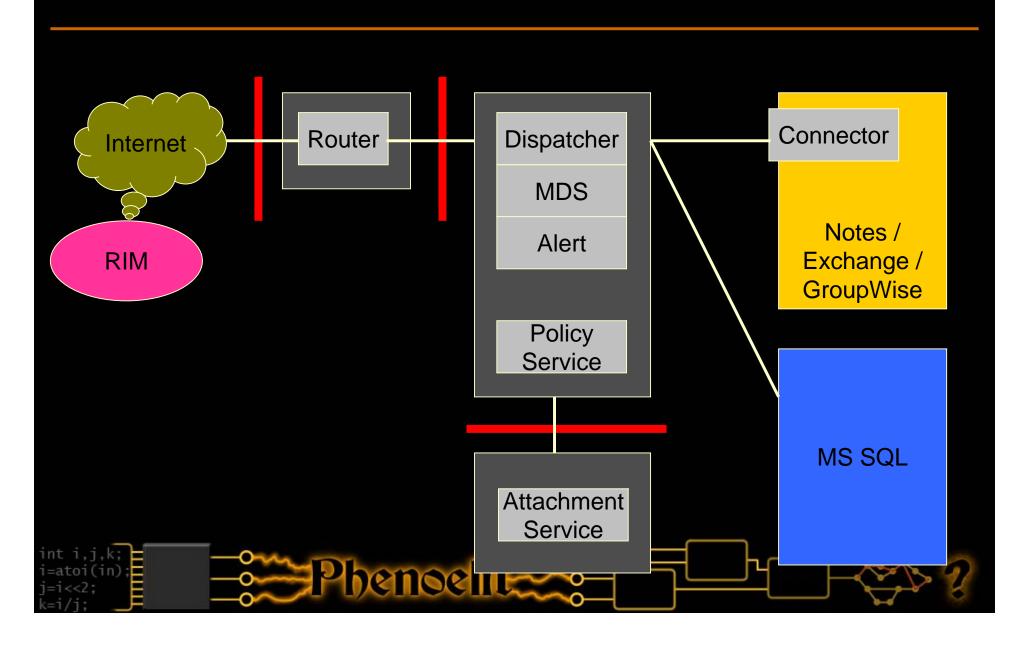




BES Architecture Attack



BES Architecture must be



Separate Attachment Service issue

- Remote control
 - TCP port 1999
 - Unauthenticated XML
 - Query
 - Version
 - Statistics
 - Number of processes
 - Set number of processes
 - Recommended test values: 0, 20000

Step 7

Mopping up

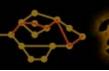




Vendor communication

- Vendor and users of the system in question can greatly profit from the analysis done
 - Well planned analysis yields unique insights in the architecture and the effectiveness of fixes
- RIM
 - re-work of attachment image parsing
- RIM customers
 - Moving BES and Database in separate DMZ
 - Separation of the attachment service





Finalizing

- Print offensive T-Shirts
- Meet with everyone involved
- Get drunk
- Send greets to random people, such as:



Phenoelit, 13354, Halvar Flake & SABRE Security, THC, all@ph-neutral, hack.lu, Scusi, mark@vulndev.org, Frank Rieger, the Eschschloraque Rümpschrümp, mac, t3c0, trash, the darklab@darklab.org people and Ian Robertson from RIM



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